



corma GmbH

Test Purchase Report

Test Purchase "Tonerfriend"

Investigation Report for: [XYZ AG]

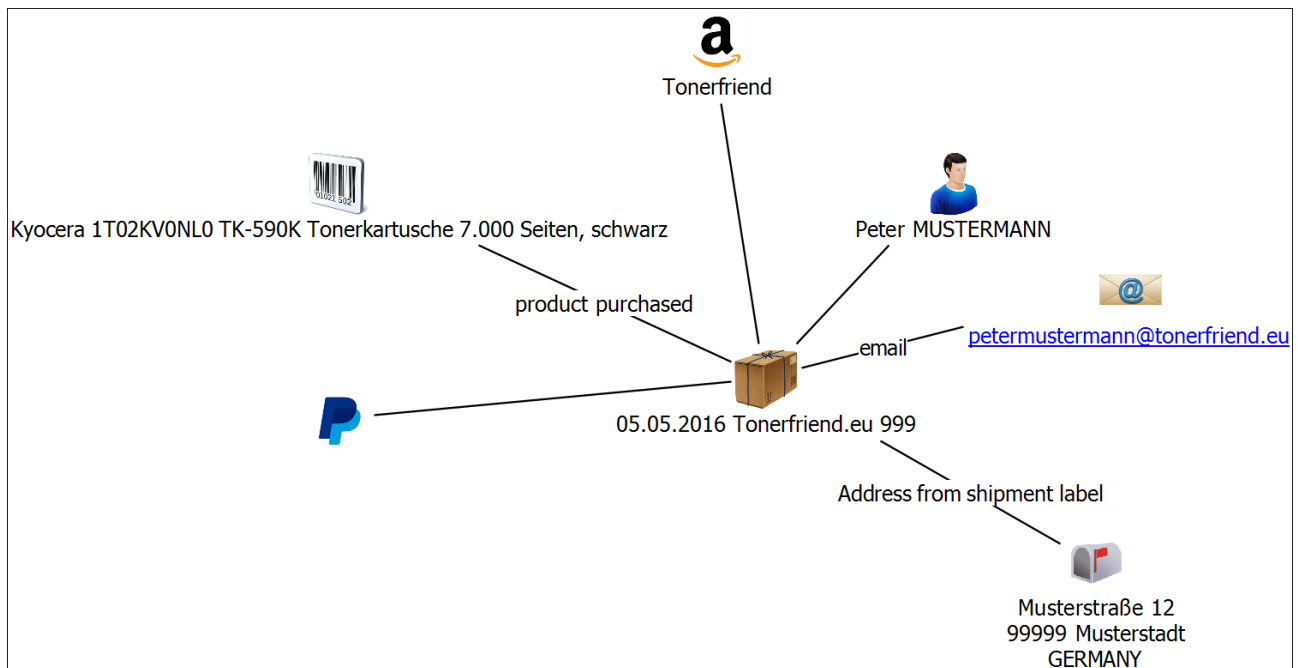
corma case number: [999]

Author: [Anka Weber]

Date of publication: [12.5.2016]



Summary / Overview Chart



Test Purchase Details

Test Purchase ID:	05.05.2016 Tonerfriend.eu
customer order date:	05.05.2016
Online purchase date:	05.05.2016
Delivery Date:	12.05.2016
Indicators:	We identified through price analysis on amazon.de the seller "Tonerfriend" selling Toner significantly below list price. The seller is offering different toner, declaring them as NEW and ORIGINAL. The price ranges between 60 and 80 EURO. These prices are far below normal distribution prices.
Products purchased:	Kyocera 1T02KV0NLO TK-590K Tonerkartusche 7.000 Seiten, schwarz
Covert identity used:	corma GmbH
Payment method:	PayPal

Person

TP to person Link description:	seller
First Name:	Peter
Family Name:	MUSTERMANN

Product purchased

Record ID:	PRO335\CTP
Number of products:	1
Counterfeit/Genuine/Refill:	Genuine
Evidence status:	Evidence stored at corma

Product description:	Kyocera 1T02KV0NLO TK-590K Tonerkartusche 7.000 Seiten,
Offer number:	306-3855661-7021142
Offer marketplace:	Amazon

Purchased from e-commerce Profile

TP to e-com Link description:	seller alias
e-commerce Profile Name:	Tonerfriend
Marketplace:	Amazon

Address

Link Description:	Address from shipment label
Street - House Number:	Musterstraße 12
ZIP Code:	99999
City:	Musterstadt
Country:	GERMANY

Account

Account Link Description:	PayPal Account – info@tonerfriend.net
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Attachments:

1. Evidence Advert Page(s) *(not available for this example)*
2. Evidence Purchase Confirmation *(not available for this example)*
3. Evidence Payment Information *(not available for this example)*
4. Evidence Email Communication *(not available for this example)*
5. Photo Documentation

Notes:

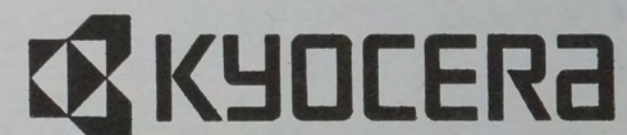
Screen video recording data and high-resolution product images are available for this test purchase on request. *(Not available for this example)*

Report prepared by:

Anka Weber
corma GmbH

TK-590 K

TONER KIT (BLACK)



THIS SIDE UP

Kunde: Muster
TP-ID: 05.05.2016 tonerfriend.eu
corma case NR: 999
Asservat NR: PRO355
Sachbearbeiter: AW
Datum: 12.05.2016

Bloemlaan 4, 2132 NP Hoofddorp,
The Netherlands
PHONE: +31-(0)20-65-40-000

**Toner Made in Japan
Bottled in China**

KYOCERA Document Solutions Europe B.V.

TK-590 **K** 
TONER KIT (BLACK)

Only for sales in EMEA



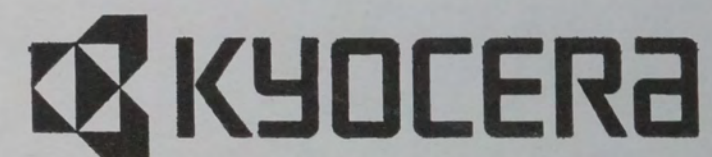


302KV51030

TK-590 K

TONER KIT (BLACK)

www.kyoceradocumentsolutions.com
KYOCERA Document Solutions Inc.

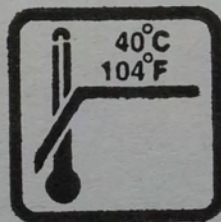


FOR **FS-C2026MFP/FS-C2026MFP+**
FS-C2126MFP/FS-C2126MFP+
FS-C2526MFP/FS-C2626MFP/FS-C5250DN
ECOSYS M6026cdn/ECOSYS M6026cidn
ECOSYS M6526cdn/ECOSYS M6526cidn/ECOSYS P6026cdn

Item No. 1T02KV0NL0



*** 1 T 0 2 K V 0 N L 0 0 0 1 ***



TK-590K BLACK

No coloque la unidad en un lugar expuesto a la:

- Luz solar directa
- Temperatura o humedad elevadas o que varían con rapidez (límite: 40 °C)

Não guarde a unidade num local exposto a:

- Luz directa do sol
- Temperatura ou humidade altas ou sujeitas a mudanças rápidas (limite: 40 °C)

Não coloque a unidade em lugares expostos a:

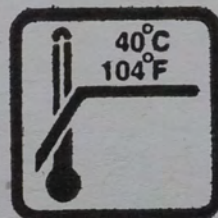
- Luz solar direta
- Temperatura e umidade altas ou rapidamente variáveis (limite: 104 °F ou 40 °C)

При хранении устройство не должно подвергаться воздействию:

- прямых солнечных лучей;
- высоких либо резко меняющихся температур (не более 40 °C) и влажности.

●请避免阳光直射。

●请存放在 40 °C 以下、温湿度稳定的场所。



TK-590K BLACK

- 直射日光を避けて保管してください。
- 急激な温度・湿度変化を避け、40°C以下で保管してください。

Don't store the unit in a place exposed to:

- Direct sunlight
- High or rapidly variable temperature or humidity
(limit: 40 °C or 104 °F)

Ne pas stocker l'appareil dans un endroit exposé :

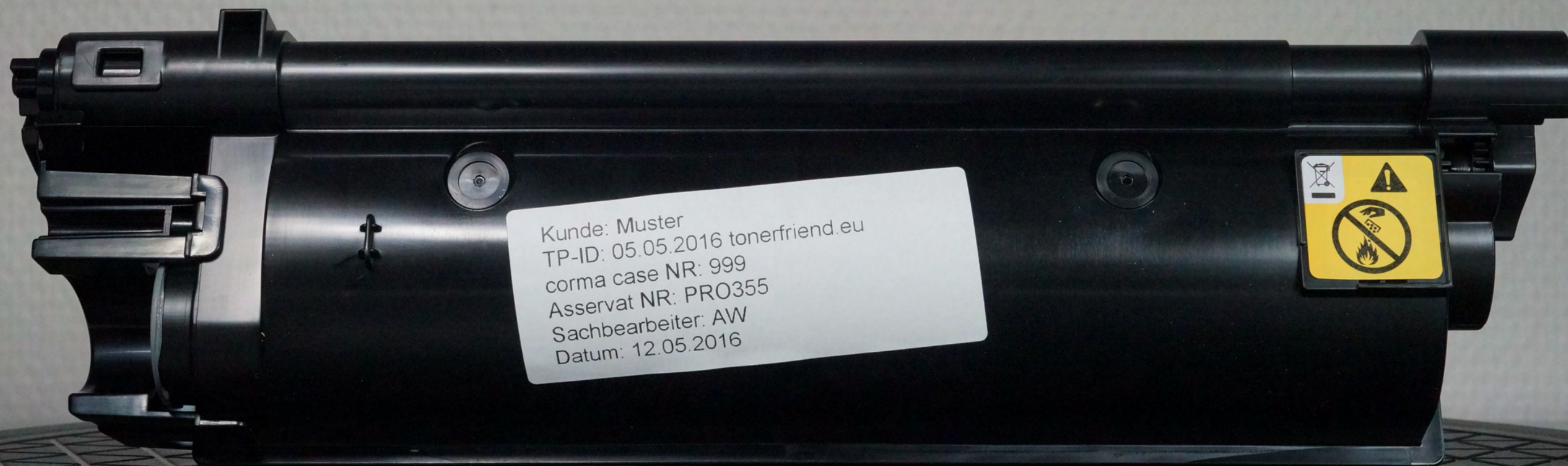
- Directement à la lumière du soleil
- À une température ou une humidité élevée ou très variable
(limite : 40 °C ou 104 °F)

Die Einheit darf beim Lagern folgenden Bedingungen nicht ausgesetzt werden:

- Direktes Sonnenlicht
- Hohe oder schnell wechselnde Raumtemperaturen oder Feuchtigkeit (Grenze: 40 °C)

Non conservare l'unità in un luogo esposto a:

- Luce solare diretta
- Temperatura o umidità elevata o rapidamente variabile
(limite: 40 °C)



Kunde: Muster
TP-ID: 05.05.2016 tonerfriend.eu
corma case NR: 999
Asservat NR: PRO355
Sachbearbeiter: AW
Datum: 12.05.2016



REMOVE
取り出し

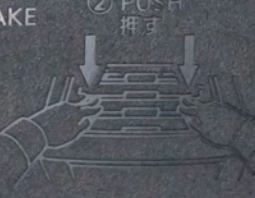


SET
取り付け

① SHAKE
振る



② PUSH
押す



REPLACE
交換



KYOCERA

TONER FOR
ECOSYS PRINTERS

TK-590K
5X2N209



